A guide to our Company and your Adviser – David Lolicato

This guide has been authorised by Evolution Super (Australia) Pty Ltd

Before seeking our advice, you probably have a number of questions you would like to ask about Evolution Super (Australia) Pty Ltd (*Evolution Super*). You have the right to ask us about our charges, the type of advice we will give you and what you can do if you have a complaint about our services. Key information is set out in answer to the questions below. If you need more information or clarification, please ask us. This Financial Services Guide is issued with the authority of Evolution Super.

You should also be aware that you are entitled to receive a Statement of Advice (SOA) whenever we provide you with any advice which takes into account your objectives, financial situation and needs. The SOA will contain the advice, the basis on which it is given and information about fees, commissions and associations which may have influenced the provision of the advice.

On an ongoing basis, a Record of Advice (**ROA**) will be provided instead of an SOA if there have been no significant changes in your personal circumstances or the basis of the advice has not significantly changed since the last SOA was provided. You have a right to request for a copy of these documents.

In the event we make a recommendation to acquire a particular financial product (other than securities) or offer to issue or arrange the issue of a financial product, we must also provide you with a Product Disclosure Statement containing information about the particular product which will enable you to make an informed decision in relation to the acquisition of that product.

Before you get our advice

Who is my adviser?

Your adviser is David Lolicato, David Lolicato is an Authorised Representative (No 309 082) of Evolution Super (Australia) Pty Ltd and is also an Authorised Representative of Thornton Group (Australia) Pty Ltd.

David can be contacted at Evolution Super (Australia) Pty Ltd on 08 8271 2711.

Who will be responsible for the advice given to me?

Evolution Super (Australia) Pty Ltd holds an Australian Financial Services Licence (No 319 810) and is responsible for the advice provided by its representatives.

Evolution Super (Australia) Pty Ltd maintains a Conflict of Interest register which is available on request.

Evolution Super (Australia) Pty Ltd is a wholly owned subsidiary company of Thornton Group (SA) Pty Ltd.

Do any relationships exist which might influence the service or advice I receive?

Evolution Super is a subsidiary company of Thornton Group, and Evolution Super pays Thornton Group a monthly service fee. Thornton Group is not owned by any Fund Manager or Institution.

Your adviser may hold an interest in a financial product. Any significant interest/ ownership will be recorded in a register of financial product holding and where appropriate, this holding will be disclosed to you in the SOA or ROA.

What advisory services are available to me under the authority of Evolution Super?

The following advisory services are available under the authority of Evolution Super (Australia) Pty Ltd:

- · Superannuation;
- Deposit and payment products;

We will only recommend an investment to you after considering its suitability for your individual investment needs, objectives and financial circumstances.

The products we recommend are all selected from an approved list of products carefully researched by independent research experts.



How will I pay for the service?

Evolution Super (Australia) Pty Ltd offers a range of payment options including fees and commissions on funds placed, or a combination of both methods.

Please refer to the Fee Schedules in this Financial Services Guide for more information regarding fees. Your adviser will explain these options to you and help you select the option that is most suitable for your personal situation.

When you get our advice

What do we expect from you?

We expect that you will provide us with accurate information that we request so that we can provide advice that is in your best interests.

Do I get detailed information about actual commissions and other benefits my adviser gets from making the recommendations?

Yes. You have the right to know about details of commissions and other benefits your adviser receives for recommending investments. We will provide this information to you when we make specific recommendations.

Will my adviser give me advice that is suitable to my investment needs and financial circumstances?

Yes. However, to do so we need to find out your individual investment objectives, financial situation and needs before we recommend any investment to you.

You have the right not to divulge this information to us. In that case, we are required to warn you about the possible consequences of us not having your full personal information. You should read the warnings carefully.

What should I know about any risks associated with the investments or investment strategies that my adviser recommends to me?

We will explain to you any significant risks of investments and strategies that we recommend to you. If we do not do so, you should ask us for further clarification.

What information do you maintain in my file and can I examine my file?

We maintain a record of your personal profile that includes details of your investment objectives, financial situation and needs. We also maintain records of any recommendations made to you. If you wish to examine your file, you should ask us and we will make arrangements for you to do so.

We are committed to implementing and promoting a privacy policy, which will ensure the privacy and security of your personal information.

Can I tell you how I wish to instruct you to buy or sell my investment?

Yes. You may specify how you would like to give us instructions. For example, by telephone, fax or other means. But in all cases we must receive a written confirmation of these instructions.

What compensation arrangements are in place and are these arrangements complying?

Evolution Super confirms that it has arrangements in place to ensure it continues to maintain Professional Indemnity insurance in accordance with s.912B of the Corporations Act 2001 (as amended). In particular our Professional Indemnity insurance, subject to its terms and conditions, provides indemnity up to the Sum insured for Evolution Super and our authorised representatives / representatives / employees in respect of our authorisations and obligations under our Australian Financial Services Licence. This insurance will continue to provide such coverage for any authorised representatives / representatives / employees who have ceased work with Evolution Super for work done whilst engaged with us.

Privacy Policy

Evolution Super has a privacy policy. This policy is available upon request or may be viewed in full on our website at www.evolutionsuper.com.au.

Anti Money Laundering

As a financial service provider, we have an obligation under the Anti Money Laundering and Counter Terrorism Finance Act to verify your identity and the source of any funds. This means that we will ask you to present identification documents such as passports and driver's licence. We will also retain copies of this information. We assure you that this information will be held securely.

If you have any complaints

Who can I speak to if I have a complaint about the advisory service?

We are committed to providing quality advice to our clients. This commitment extends to providing accessible complaint resolution mechanisms for our clients. If you have any complaint about the service provided to you, you should take the following steps:



1. Contact your adviser and tell your adviser about your complaint.

2. If your complaint is not satisfactorily resolved within 7 days please contact our General Manager on (08)8271 2711, or put your complaint in writing and send it to:

Evolution Super

Att: General Manager

182 Fullarton Road

DULWICH SA 5065 Email: david @evolutionsuper.com.au

We will try and resolve your complaint quickly and fairly.

- 3. If we cannot reach a satisfactory resolution, you can raise your concerns with the Financial Ombudsman Service on 1300 367 287, in writing to GPO Box 3, Melbourne VIC 3001, or you can email them at info@fos.org.au. Thornton Group is a member of this complaints resolution service.
- 4. The Australian Securities & Investments Commission (ASIC) also has a free call Infoline on 1300 300 630 which you may use to make a complaint or obtain information about your rights. Alternatively, you can email your complaint to infoline@asic.gov.au.
- 5. If your complaint is in relation to superannuation matters, you can contact the Superannuation Complaints Tribunal on 1300 884 114, in writing to Locked Bag 3060, GPO Melbourne VIC 3001 or you can email them at info@sct.gov.au.

General Fee Schedule

(all fees inclusive of GST)

Following is a comprehensive list of all of the possible fees that Evolution Supercharges for the provision of advice. Additional fees may also be charged depending on the product or products that you may invest in. These fees will be fully disclosed to you in the written Statement of Advice that will be provided to you at the time that specific product recommendations are made. Your Authorised Representative, Rowan Fielke, is paid a salary.

Initial Consultation - New Client

Free of charge

Statement of Advice (SOA) Preparation Fee

This covers the preparation of a written Statement of Advice. The fee is determined and agreed on prior to the commencement of the preparation of the SOA and is based on complexity.

Minimum Base Plan Fee: \$550 Advanced \$1,650 Complex \$POA

Hourly rates

Where appropriate, Evolution Super may elect (with your permission) to charge an hourly rate for it's services.

Certified Financial Planner Qualified \$264 Authorised Representative \$220 Paraplanner \$150 Adviser Assistant \$90 Accountant \$220

If we have an ongoing fee arrangement with you which exceeds 12 months, then you will receive from us a Fee Disclosure Statement annually setting out the fees you have paid to us, the services that we contracted to provide and what we did provide to you over that period.

A service agreement will be supplied clearly defining the services provided and the fees involved at time of engagement. The ongoing service fee is calculated on the funds under advice at the time of appointment and updated at each Annual Review.

This fee will be fully disclosed to you in any written Statement of Advice provided.



Other Benefits

Soft Dollar Benefits

Evolution Supermaintains a Soft Dollar Benefits register. Soft Dollar benefits means non-monetary payments received up to a limit of \$300. Types of soft dollar benefits include but are not limited to educational and training support, information technology and software support. Should you wish to view this register at any point in time please speak with your Adviser.

You have a right to request for further information in relation to the remuneration, the range of amounts or rates of remuneration, and soft dollar benefits received by the licensee and/or representative.

